

DATE: 05/01/2024
TO: 911 Emergency Response Advisory Committee
FROM: Charles Moore, Fire Chief, Truckee Meadows Fire & Rescue
cmoore@tmfpd.us 775-334-2026
SUBJECT: REQUEST FOR APPROVAL FOR FUNDING to Truckee Meadows Fire Protection District for the system license renewal, services, and support of Pro-QA Priority Dispatch Fire Software licensing for EFD services for a cost not to exceed \$15,000.

SUMMARY

A review, discussion, and possible action to approve a request for funding to Truckee Meadows Fire Protection District (TMFPD) for the system license renewal, services, and support of Pro-QA Priority Dispatch Fire Software licensing for EFD services for a cost not to exceed \$15,000.

BACKGROUND

The Pro-QA EFD software takes the science of structured call processing to the fire-rescue environment, similar to the Emergency Medical Dispatch (EMD) process that is used during medical emergencies. The Protocols use logic-based Case Entry and Key Question interrogation to prioritize responses safely and accurately to fire-rescue incidents. Post-Dispatch and Pre-Arrival Instructions can be provided to 911 callers at the scene, thereby improving scene safety and response effectiveness. Benefits include:

- Improved quality of service to the caller
- Correct identification of incident types
- Assignment of needed resources
- Improved scene safety
- Effective Dispatch Life Support
- Prioritization of calls & appropriate response levels

In addition to TMFPD, this software is currently being utilized by Washoe Dispatch, the City of Sparks Fire Department, and the City of Reno Fire Department. This renewal is and will be required to continue and maintain the same level of 911 caller interrogation and pre-arrival instructions. REMSA (as TMFPD's dispatch center) has purchased the licensing and has billed TMFPD for the cost, TMFPD retains and will continue to retain ownership of the software licenses for any other future use. With the approval of this system license renewal to include service and support, the same software and systems will continue to be available throughout the region, with data available across jurisdictions to mutual aid agencies.

NRS APPLICABLE

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are solely Truckee Meadows Fire Protection District.

PREVIOUS ACTION

September 23, 2021, with approval (FY22) funding to TMFPD the purchase of Pro-QA Priority Dispatch Fire Software licensing, training, quality assurance, support, accreditation, and other costs associated with implementing EFD services for a cost not to exceed \$148,244.00.

November 17, 2022, with approval (FY23) funding to TMFPD Public Safety Dispatch- Pro-QA- Priority Dispatch Fire Software licensing renewal for EFD services for a cost not to exceed \$15,000.00

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund that receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the system license renewal, services and Support of Pro-QA Priority Dispatch Fire Software licensing for EFD services for a cost not to exceed \$15,000.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding to TMFPD for the system license renewal, services, and support of Pro-QA Priority Dispatch Fire Software licensing for EFD services for a cost not to exceed \$15,000.

POSSIBLE MOTION

Motion to approve the request for funding to TMFPD for the system license renewal, services, and support of Pro-QA Priority Dispatch Fire Software licensing for EFD services for a cost not to exceed \$15,000.

REMSA

450 Edison Way
Reno, NV 89502-4140
(775)858-5700
dselby-davis@remsa-cf.com
http://www.remsa-cf.com

May 16, 2024, E911 Committee Meeting



INVOICE

BILL TO

Truckee Meadows Fire
Protection District

INVOICE # AC-714

DATE 03/22/2024

DUE DATE 04/21/2024

TERMS Net 30

ACTIVITY

AMOUNT

Misc

15,000.00

Priority Dispatch Invoice # SIN289981 Paid by REMSA Health for TMFPD ESP (P) F
Licenses

BALANCE DUE

\$15,000.00

PO 45 x 42411

Pay	15000.00
Date	4/2/24
Coding	M160 500052994
Approved By	[Signature]



Medical Priority Consultants, Inc.
 dba Priority Dispatch Corp
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 www.prioritydispatch.net
 accounting@prioritydispatch.net

INVOICE

Invoice Number	SIN289981
Invoice Date	09/01/2023
Agency ID	232

Billing Address

REMSA
 450 Edison Way
 Reno, NV 89502-4117
 United States

Shipping Address

REMSA
 450 Edison Way
 Reno, NV 89502-4117
 United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
			USD	Net 30

Product Name	Quantity	Total
Priority Dispatch System ESP (P) F System License Renewal, Service & Support 8/20/2023 - 8/19/2024	10	\$ 15,000.00
	Net Total	\$ 15,000.00
	Tax Total	\$ 0.00
	Invoice Total	\$ 15,000.00

Payment Detail
<p>FEDERAL TAX ID#87-0447422</p> <p>To pay this invoice via Credit Card online please visit: https://payment.prioritydispatch.net</p> <p>Alternatively, please pay this invoice in US DOLLARS by wire transfer to:</p> <p>Account Info: Medical Priority Consultants, Inc. dba Priority Dispatch Corp 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111 Account No.: 002226546 Routing No.: 124000054 Swift Code ZFNBUS55</p> <p>Bank Info: Zions First National Bank One South Main Street Salt Lake City, UT 84133, USA</p> <p>E-mail Remittance Advice to Finance@prioritydispatch.net</p> <p>Contact Accounting@prioritydispatch.net with any questions regarding this invoice.</p>